



To Our Resolute Transportation Family:

During this time of great uncertainty, we at Resolute Transportation, Inc. are more committed than ever to our core mission of providing you with excellent ground transportation services, no matter how large or small your current needs may be.

In addition to providing the most experienced and well-trained chauffeurs in the industry, and maintaining our fleet of luxury vehicles to the highest standards, we have implemented the following health and safety procedures, as a way of ensuring your trips with us will be worry-free from start to finish.

- We have decreased the size of our fleet that is working per day by 50%. On the non-working days, each vehicle is thoroughly cleaned and disinfected and then left to air dry before it is put back into service the following day.
- All chauffeurs will wear gloves and masks, and will wipe down the vehicle with antibacterial wipes before and after each and every ride.
- We have greatly increased the amount of time between trips that each chauffeur is scheduled on, to ensure plenty of time for each vehicle to be thoroughly cleaned.
- In addition to the chauffeurs' stock, each vehicle will be stocked with antibacterial wipes and hand sanitizer for the client's use.
- Each chauffeur is monitoring their own health and temperature at the beginning and end of each work day, and will not report to work if they are showing any signs of illness whatsoever, no matter how slight.
- Each chauffeur will receive sick pay for any days missed due to illness, quarantine, or other COVID-19 concerns for them or their family members.
- If at any time a client appears to show any sign of illness on a ride, that vehicle will be taken out of service and the chauffeur taken off the road immediately after the ride completion, so that the vehicle can be thoroughly disinfected, and the chauffeur can be put in quarantine.

As the situation develops and more information is available regarding the spread of COVID-19, we continue to add to the safety precautions and systems we have in place. For the most up to date details, or if you have any questions or safety concerns about our services, please do not hesitate to reach out to us, either by phone: 818-786-1326 or by email: myres@resolutelimo.com.

Though these current times are extremely difficult for us all, we are sure that together we will eventually make it through this pandemic, and we look forward to a brighter tomorrow. In the meantime, we remain ready to assist you in any of your ground transportation needs, 24 hours a day, 7 days a week, 365 days per year.